



SolisCloud Monitoring Platform

Migrating from Solis/Ginlong V2.0 Platform To SolisCloud Monitoring Platform



Contents



Migrating Professional Account







The following steps is required to Migrate the Solis/Ginlong Professional Account to the NEW SOLISCLOUD monitoring Platform

Please follow the following link to access the SolisCloud Home Page. <u>https://www.soliscloud.com/#/homepage</u>

You will be directed to the new homepage as per the Figure below:



Contact SegenSolar (PTY) Ltd | e: info@segensolar.co.za | t: 08780 20663





In the right hand Top corner you will see the button named: Data Migration (Highlighted in red box below)

Please click on the DATA MIGRATION button







You will then be directed to the following Screen as per figure below

< Back	
Data Migration	
Professional Edition Home Edition	
Input account of Ginlong Professional Edition	
Input Professional password	
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4.If there is an external organization in the organization, please contact the after-sales 5.If you have any questions about migration, please contact	
after-sales service@ginlong.com	
Start Migration	





If you are the installer or EPC company, Please select professional Edition-As per the red Box Below

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	5. If you have any questions about migration, please contact after-sales service@ginlong.com Start Migration	





Please Enter you current Ginlong Platform Username and Password - As per the red Box Below

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Please Enter you current Ginlong Professional Platform Username and Password - As per the red Box Below

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Data Migration	
Professional Edition Home Edition	
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please contact the after-sales 5.If you have any questions about migration, please contact	
after-sales service@ginlong.com	
Start Migration	





Once entered, Please click on the Start Migration Button - As per the red Box Below







You will be re-directed and the following Screen and message will appear

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	Hint	×	
	This account has applied for migration, please log in directly		
	Close Log In		
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	please contact the after-sales 5. If you have any questions about migration, please contact after-sales service@ginlong.com		
	Start Migration		





Click on the Log-in Button indicated in the RED square below

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	Start Migration	





You will be re-directed back to the homepage screen as below







Re-enter your username and Password as indicated in the red square below







Click on the Log In Button as per the Red square below







Once successfully logged in you will see the plants associated with your old account in your New Platform list Data Migration will be completed in 1-2 hours usually







Thank you

For your attention